HOLY CROSS HOSPITAL PATIENTS' GUIDE



Contents

- 1. About Holy Cross Hospital
- 2. Welcome
- 3. Staff and Services
- 4. Information for Visitors
- 5. Comments, Compliments and Complaints
- 6. Infection Prevention and Control
- 7. Patient Satisfaction Survey Report
- 8. Patient Confidentiality

This folder and its contents make up our "Patients' Guide".

We aim that it should provide accurate and helpful information and complement information published in our website <u>www.holycross.org.uk</u>

We revise it regularly and welcome comments from patients and visitors on it or any aspect of our services. Please pass on comments to any senior member of staff. We will bear them in mind when next revising the text.

Christopher Hinton BA MIHM Registered Manager

Tim Bailey Finance Manager Sister Kathleen O'Reilly Trustee

Gina Guo RN Director of Nursing Services

